

LED CONTROL GUIDE

Your Mood Harmony™ device has 3 front-facing LED lights that provide helpful information. Use this guide to understand what the lights mean.

NOTE: Check hub.moodmedia.com/intl-harmony for the latest version of this document.



POWER LIGHT

LIGHT STATUS	MEANING	RESOLUTION
Off	No Power to the Device	Check that the device is plugged into a working power outlet
Solid Green	Device is Powered On	
Solid Red	Device is Asleep	Use the remote control to turn device Power cycle the device
Slow Green / Red Toggle	Device is booting up - can take up to 2 minutes	If continues for more than 2 minutes, power cycle the device
Fast Green / Red Toggle	Receiving commands from the remote control	

NETWORK LIGHT

LIGHT STATUS	MEANING	RESOLUTION
Off	No network connection	Check network cable and WiFi settings
Solid Green	Device connected to the Internet and communicating with Mood service	
Solid Orange	Device connected to the Internet but not communicating with Mood services	Contact your network administrator

PLAYBACK LIGHT

LIGHT STATUS	MEANING	RESOLUTION
Solid Green	Music is playing	
Solid Red	Playback hasn't started	Power cycle the media player if playback doesn't start after 2 minutes
Green / Orange Toggle	Device is playing silence	Use the remote control to check the device's volume
Red / Orange Toggle	External storage (micro SD) is unplugged or damaged	Check / replace micro SD