

MVP246: Diagnostics and Settings Menu

MVP246

- Windows 10 player
- Player Type in Admin App = Android
- Serial Number types = ISZ075

Front



Back



MVP246: Diagnostics and Settings Menu

MVP246 Home Menu

To access the MVP246 Home Menu, attach a USB Keyboard and Mouse to the device. Then, press the following keyboard combination: windows-shift-H

If successful, you should see the below screen:



MVP246: Diagnostics and Settings Menu

Diagnostics

- Use the Diagnostics menu to view the settings on your MVP246. NOTE: If you need to make adjustments to your settings, navigate to the "Settings" menu.

← Diagnostics	
General information	
Device name	MVP246_W10E_LTSC2021
Platform name	Windows.Java
Device serial	ISZ075V01C4X223E0168
Server URL	https://harmony.moodmedia.com/v5/
Update server URL	https://harmony.moodmedia.com/env_updates/software/ANDROID_PLAYER
Early adopter	false
Time-zone	US/Pacific
Display resolution	Auto
Battery status	No battery
Connectivity	
Server connectivity status	OK
Live commands status	OK
Network	
Ethernet	Enabled: true DHCP enabled: true IP: 192.168.1.200, Gateway: 192.168.1.1, Netmask: 255.255.255.0 DNS1: 192.168.1.1, DNS2: N/A Hardware address: EC:D6:8A:A1:B0:2E
Wi-Fi	N/A
HTTP Proxy	Enabled: false
Storage	
Storage [MAIN]	D:\ File system type: unknown Capacity: 69.13 GB, Free: 65.19 GB, Used: 3.93 GB Read/Write: OK
Visuals content update progress	
Playlist update progress	Playlist update finished (UPDATE_PLAYLIST_AND_DEPENDENCIES). Dependencies - up to date: 22, downloaded: 0, failed: 0
Playlist file status	playlist file up to date
Content files progress	Downloading dependency: Dependency file: File part:
Last playlist file update	2023-06-09 10:41:17
Last content check	2023-07-31 16:05:27
Visuals content files	
Media files count	total: 23, .jpg: 18, .zip: 5,
Other files count	total: 31, .sha: 27, .json: 4,
Music content update progress	
Main playlist	Playlist up to date
Current playlists	1 Song per Element Mix - Playlist up to date 1 Song per Element Mix - Tracks: total=595, updated=0, upToDate=595, error=0, pending=0
Next playlists	
Warnings	
Music content files	

(scroll down to bottom in Diagnostics and you will see the next part of Diagnostics screen as shown in the screenshot below)

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← Diagnostics

Wi-Fi	DNS1: 192.168.1.1, DNS2: N/A Hardware address: EC:D6:8A:A1:B0:2E
HTTP Proxy	N/A Enabled: false

Storage

Storage [MAIN]	D:\ File system type: unknown Capacity: 69.13 GB, Free: 65.19 GB, Used: 3.93 GB Read/Write: OK
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Visuals content update progress

Playlist update progress	Playlist update finished (UPDATE_PLAYLIST_AND_DEPENDENCIES). Dependencies - up to date: 22, downloaded: 0, failed: 0
Playlist file status	playlist file up to date
Content files progress	Downloading dependency: Dependency file: File part:
Last playlist file update	2023-06-09 10:41:17
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Visuals content files

Media files count	total: 23, .jpg: 18, .zip: 5,
Other files count	total: 31, .sha: 27, .json: 4,

Music content update progress

Main playlist	Playlist up to date
Current playlists	1 Song per Element Mix - Playlist up to date 1 Song per Element Mix - Tracks: total=595, updated=0, upToDate=595, error=0, pending=0
Next playlists	
Warnings	

Music content files

Media files count	total: 595, .mp3: 595,
Other files count	total: 5, .zip: 1, .sha: 2, .json: 1, .dat: 1,

Playback logs upload

Upload progress	Finished: successfulCount=0, failedCount=0, pendingCount=0
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Analytics logs upload

Upload progress	Finished: successfulCount=0, failedCount=0, pendingCount=0
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Attached devices

USB/Serial devices	No attached devices
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Versions

Player	5.9.5-952715
JAVA	1.8.0_321
Firmware	N/A
Node	16.17.1
Electron	22.0.0
Chromium Browser	108.0.5359.62

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Settings Menu

- Serial

← Settings	
Serial	Serial: ISZ075V01C4X223E0168
Server URLs	
Ethernet	
HTTP proxy	
Date & time	
Display	
Sound	
Site settings	
Advanced	

- Server URLs

← Settings	
Serial	Server URL: https://harmony.moodmedia.com/v5/
Server URLs	Upgrade server URL: https://harmony.moodmedia.com/env_updates/software/ANDROID_PLAYER
Ethernet	
HTTP proxy	
Date & time	
Display	
Sound	
Site settings	
Advanced	

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- Ethernet

To make changes to your IP address settings, set **DHCP enabled** to “false”.

The screenshot shows a settings application with a red header bar containing a back arrow and the word "Settings". On the left is a vertical list of settings categories: Serial, Server URLs, Ethernet (highlighted in blue), HTTP proxy, Date & time, Display, Sound, Site settings, and Advanced. On the right, the Ethernet settings are displayed in a form with the following fields:

- Allow configuration changes:** true
- Ethernet enabled:** true
- DHCP enabled:** true
- Static IP address:
- Gateway:
- Netmask:
- DNS 1:
- DNS 2:

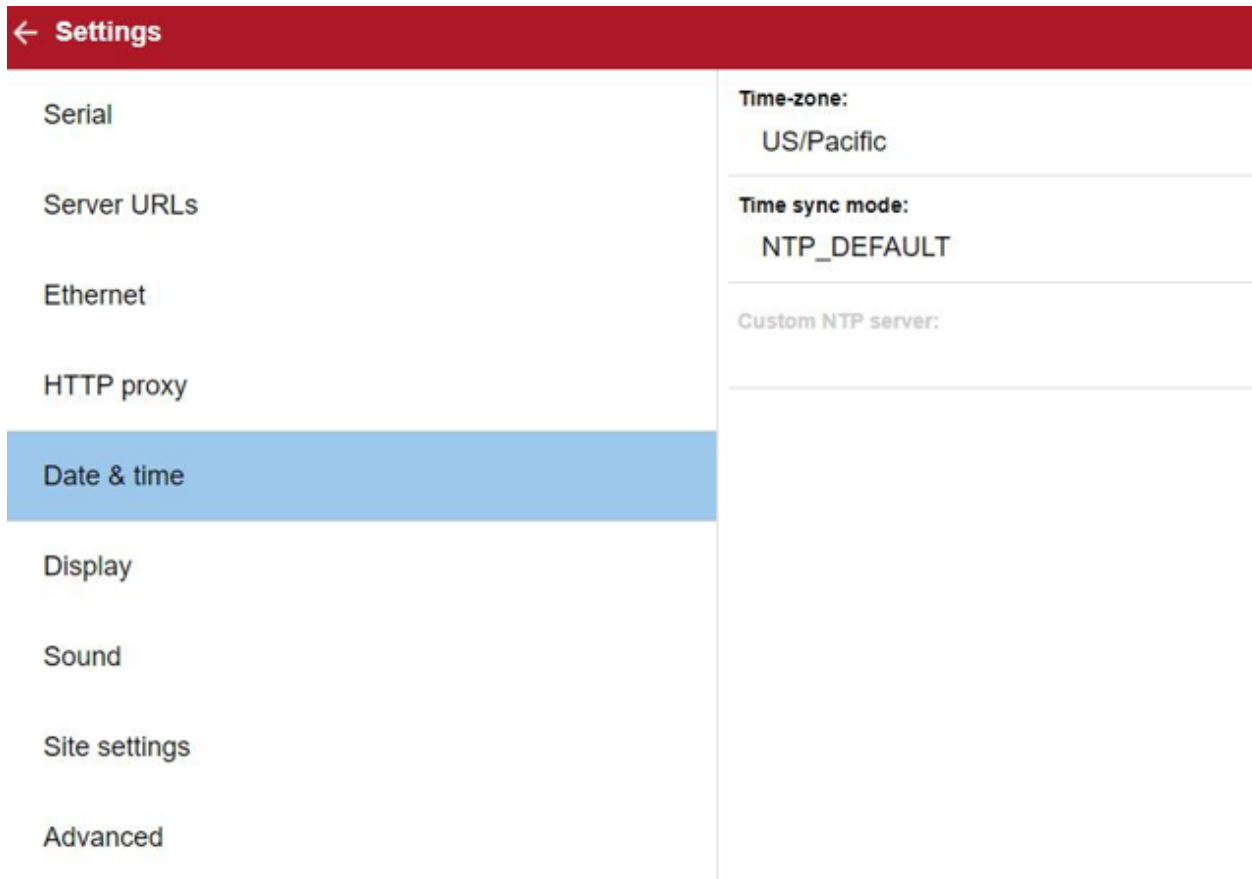
- HTTP Proxy

The screenshot shows the same settings application with the "HTTP proxy" category selected in the left-hand menu. The right-hand form displays the following fields:

- Proxy enabled:** false
- Host:
- Port: 80
- Username:
- Password:

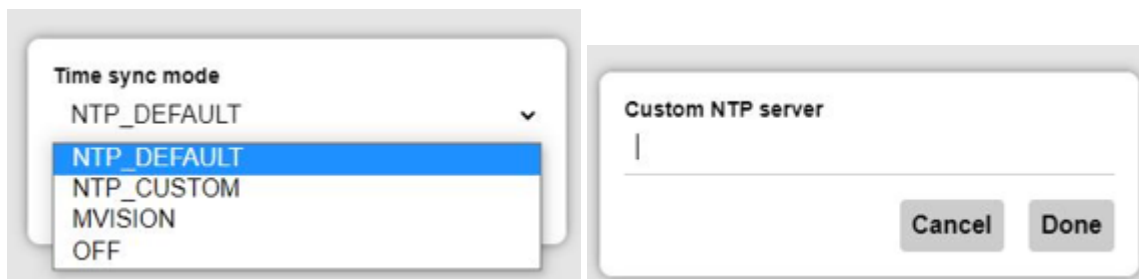
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- Date & Time



The screenshot shows a settings application with a red header bar containing a back arrow and the word "Settings". On the left is a vertical list of settings categories: Serial, Server URLs, Ethernet, HTTP proxy, Date & time (highlighted in blue), Display, Sound, Site settings, and Advanced. On the right, the "Date & time" settings are displayed, including "Time-zone:" set to "US/Pacific", "Time sync mode:" set to "NTP_DEFAULT", and a "Custom NTP server:" field which is currently empty.

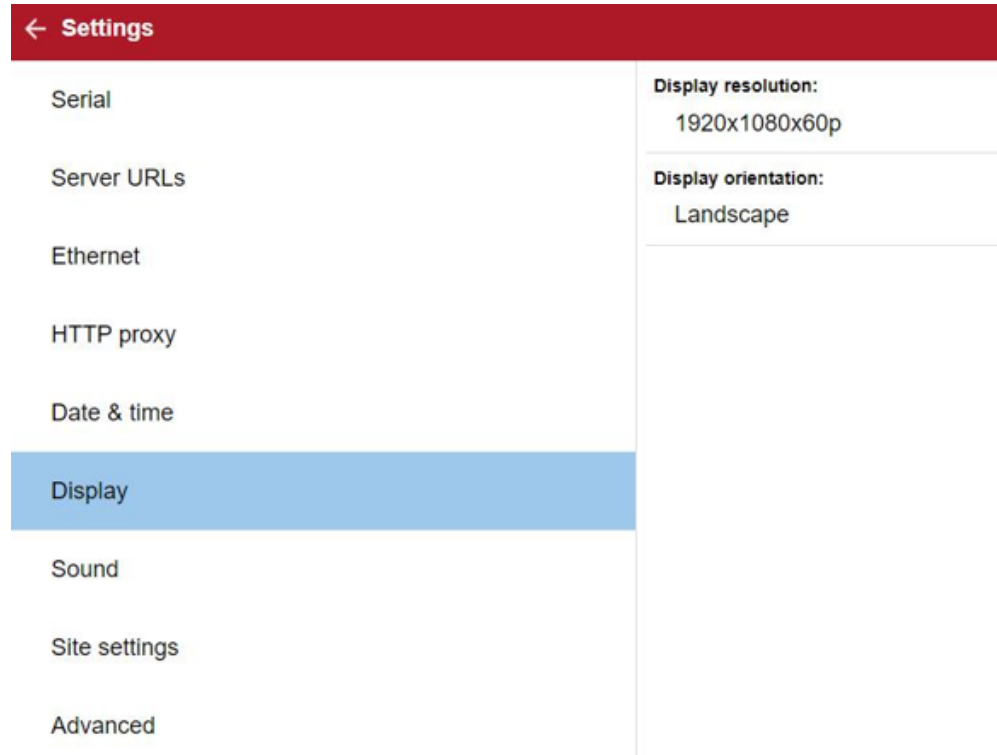
If Time Sync Mode or in Custom NTP Server boxes are clicked, the following appear:



The image shows two separate dialog boxes. The first is a "Time sync mode" dialog with a dropdown menu showing options: NTP_DEFAULT (selected), NTP_CUSTOM, MVISION, and OFF. The second is a "Custom NTP server" dialog with a text input field and "Cancel" and "Done" buttons.

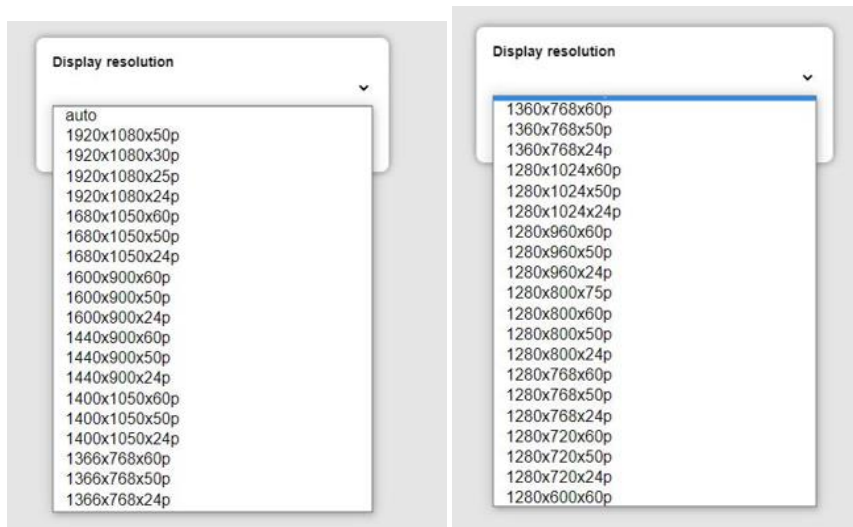
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- Display



The screenshot shows a settings application with a red header bar containing a back arrow and the word "Settings". Below the header is a list of settings categories: Serial, Server URLs, Ethernet, HTTP proxy, Date & time, Display (highlighted in blue), Sound, Site settings, and Advanced. To the right of the list, the "Display resolution" is set to "1920x1080x60p" and the "Display orientation" is set to "Landscape".

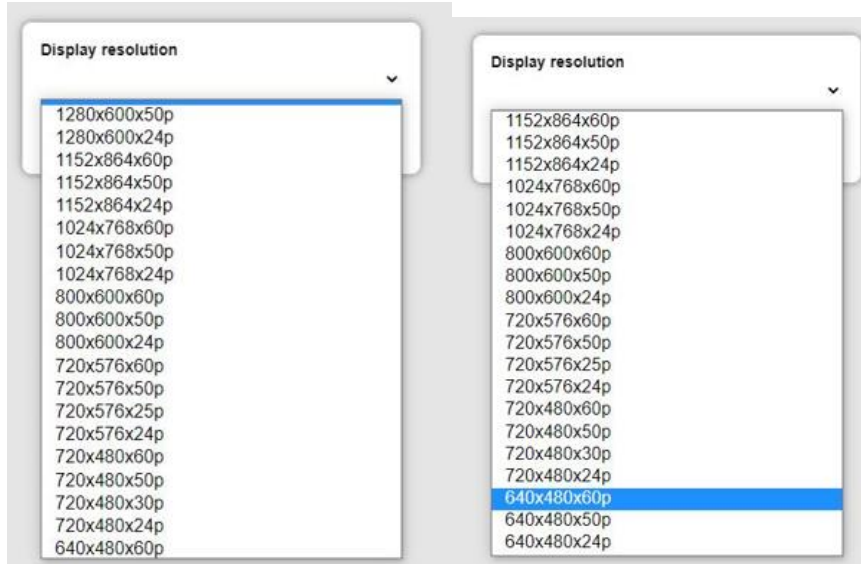
If Display Resolution is clicked the following appear:



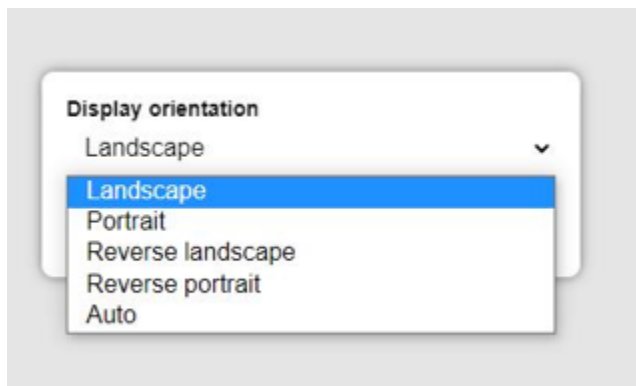
The first screenshot shows the "Display resolution" dropdown menu with the following options: auto, 1920x1080x50p, 1920x1080x30p, 1920x1080x25p, 1920x1080x24p, 1680x1050x60p, 1680x1050x50p, 1680x1050x24p, 1600x900x60p, 1600x900x50p, 1600x900x24p, 1440x900x60p, 1440x900x50p, 1440x900x24p, 1400x1050x60p, 1400x1050x50p, 1400x1050x24p, 1366x768x60p, 1366x768x50p, and 1366x768x24p. The second screenshot shows the same dropdown menu with the following options: 1360x768x60p, 1360x768x50p, 1360x768x24p, 1280x1024x60p, 1280x1024x50p, 1280x1024x24p, 1280x960x60p, 1280x960x50p, 1280x960x24p, 1280x800x75p, 1280x800x60p, 1280x800x50p, 1280x800x24p, 1280x768x60p, 1280x768x50p, 1280x768x24p, 1280x720x60p, 1280x720x50p, 1280x720x24p, and 1280x600x60p.

2 more below will be displayed when scrolling through the Display Resolution options:

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If Display Orientation is clicked:



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- Sound

The screenshot shows the 'Settings' application with a red header bar containing a back arrow and the word 'Settings'. A left-hand menu lists various settings: Serial, Server URLs, Ethernet, HTTP proxy, Date & time, Display, Sound (highlighted in blue), Site settings, and Advanced. The main content area shows 'Media volume: 100'. A white dialog box is overlaid on the bottom right, titled 'Media volume', featuring a blue horizontal slider with a circular knob at the 100% mark. Below the slider are 'Cancel' and 'Done' buttons.

- Site Settings

The screenshot shows the 'Settings' application with a red header bar containing a back arrow and the word 'Settings'. A left-hand menu lists various settings: Serial, Server URLs, Ethernet, HTTP proxy, Date & time, Display, Sound, Site settings (highlighted in blue), and Advanced. The main content area shows 'Site ID:' and 'Zip code: 91601'. A white dialog box is overlaid on the bottom right, titled 'Site ID', with a text input field and 'Cancel' and 'Done' buttons.