

Installation Date:	Tech Signature:
Store:	Manager Sign Off:

MEDIA PLAYER AUDIBILITY CHECKLIST

The Mood Media player provides the music, messaging, and audio in-store advertising through the location's amplifier/speaker system. Here's a quick guide for determining the sound quality at the location you are installing.

Can you hear advertisements that are relevant to the store?

Have you been able to validate the audibility of the music/messages in all parts of the store?

Walk a path throughout the store and validate audibility in the different zones. Confirm that you can hear music and messaging clearly (ex. bathrooms, checkout area, coffee bar, freezer section, etc.)

ZONE 1:

ZONE 2:

ZONE 3:

ZONE 4:

ZONE 5:

TROUBLESHOOT **IF THE ANSWER IS NO TO ANY OF THE QUESTIONS ABOVE**

- Ensure you have adjusted the audio levels on the amplifier so that the music and messaging can be heard clearly throughout the entire store. Balance them out so that they are not above 80%, if possible.
- A pair of wired headphones may be plugged into the Aux port of the Media Player to check if music is being played. If you can hear music clearly, then any audio problems are with the amplifier, wiring, or speakers.
- If the music and messaging sound garbled, staticky, fades in and out, or if there's a humming noise coming from the speakers, this is most likely a maintenance issue with the amplifier/speaker system.
- If the problem appears to be with the amplifier, wiring, or speakers, please inform the local in-store contact/manager, as well as Tech Support.
- If both 'Set-Up' and 'Power' lights are solid green, but you cannot hear the music, and for all other issues you encounter, please contact Tech Support.