

MEDIA PLAYER INSTALLATION GUIDE

KIT CONTENTS

- 1 CX2000 Media Player
- 1 Plug In Power Supply (5ft)
- 1 USB C Power Cord
- 1 (3.5 mil) Aux-to-RCA Cord (6ft)
- 1 Purple Ethernet Cord (10ft)
- Installation Guide and Audibility Checklist



BEFORE YOU BEGIN THE INSTALLATION PROCESS

Check the SN and MAC wired address on the shipping box, and then on the Media Player itself, to confirm that you have the correct Media Player for the location. All Media Players are configured specifically for each location. If you do not have the correct Media Player, contact Vibenomics Tech Support at 317.863.2824 | ext 3.

DO NOT INSTALL THE MEDIA PLAYER IF THE SN AND MAC ADDRESS ARE NOT CORRECT.

INSTALLATION

1. If there is an existing media player:
 - Begin by taking notes or a reference photo of current media player setup and amplifier volume settings.
 - Disconnect it from its audio and power connections.
 - Turn the music volume levels all the way down on the amplifier.
2. Open the box of the new Vibenomics Media Player and identify the kit contents (see above list). Contact Vibenomics Tech Support at 317.863.2824 | ext 3 if any items are missing.
3. DO NOT connect to AC power yet. Connect the power cord to the rear of the Media Player only.
4. Install the Media Player in a server room as close as possible to the amplifier, ethernet patch panel, and AC power.
5. There are many mounting options possible with the media player - including rack mounting, wall mounting, and on a shelf. Please check the project Scope of Work to determine the exact method to use. The chosen one should be within reach of the amplifier, ethernet patch panel, and AC power.
6. Connect the Media Player to the amplifier or sound system with the headphone/aux port and included audio cable.
7. Insert one end of the ethernet patch cable into the ethernet port on the Media Player. Insert the other end into a working patch panel or ethernet port. If the port does not appear to be active, confirm with the location IT team that the port has access to the internet.
8. Now plug the power cord into a working AC power source that is always on.

INSTALLATION CONTINUED

9. Push and release the power button to power up the Media Player.
10. When the Power and Setup lights are solid green, the Media Player will update and load the music & messaging for this host network location. When connected to a sound system or speakers, it should begin playing music within 10-30 minutes.



Power Setup Application
(coming soon)

11. Once the Media Player is installed, connected, powered up, and updated, it will begin playing music on its own. If you cannot hear music & messaging playing, you may plug a pair of wired headphones into the aux port to ensure audio is playing.
12. Once the Media Player is running and connected to the amplifier, you will need to adjust the audio levels on the amp so that the music & messaging can be heard clearly throughout the entire store. Balance them out so that they are not above 80%, if possible.
13. If the store has multiple audio zones, confirm that the music can be heard clearly in all of them. Adjust volume settings, if needed.
14. Complete Audibility Checklist.

TROUBLESHOOT

1. Make sure the Media Player is turned on.
2. Make sure that the cable connections are secure.
3. If you do not have a green power light, make sure your AC power outlet is working.
4. If you do not have two green lights on your ethernet port, check to see if the network connection is working.
5. A pair of wired headphones may be plugged into the Aux port of the Media Player to check if music is being played. If you can hear music clearly, then any audio problems are with the amplifier, wiring, or speakers. If all three green lights are lit, but you cannot hear the music, and for all other issues you encounter, please contact Vibenomics Tech Support at 317.863.2824 | ext 3.

STATE	SETUP LED	POWER LED	NOTES
Power On	Off	Blink	Until firmware begins execution
Booting	Off	On	Until steady state reached
No Connectivity to Portal	Flicker	Flicker	
Not Enrolled	Blink	Blink	Normal state before Enrollment
Enrolling	Blink	On	Change from Not Enrolled state is Power LED blink to On
Enrolled	On	On	Normal Running state
Shutdown	Off	Blink	Power LED continues to blink throughout the shutdown

Blink is 500ms off. AltBlink is both LEDs blinking out of phase. Flicker is blinking at 30ms transitions.

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